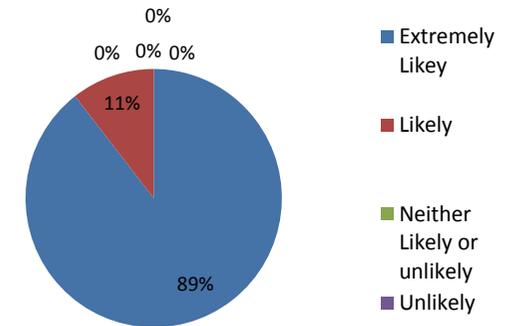


Period: December 2019
 No. of Surveys: 19

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	17	2	0	0	0	0	19
Extremely Likey	17	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

* Surgery staff and Doctors are really good** Very friendly Good service**Practice have professionally worked so hard through the years. Always friendly, excellent service Drs are understanding and helpful**Really good service & staff**The best surgery & Best Staff**Always they helping my problems**Prompt answer of phone calls. Rapid granting of appointments. Friendly staff. I feel the service to be very available and helpful to me.*Pfeessional care, Excellent communication, Personal advice - "Making every contact count" * Doctors are amazing and look after me. Staff is very helpful and V. kind.*I always find appointment when I need them Staff is friendly & Good. My surgery has all the facilities. I don't has to go to hospital for bloods. Really clean and good surgery. *Dr is V Helpful Manager & reception staff are very very nice.**I have always received excellent patient care when attending the surgery, I feel listened to and the staff always ensure you are seen by the Dr. even if you have no appointment. Respect and dignity is shown always.* Extremely helpful, always seen when needed. Very efficient and effective treatment.* Surgery is good & staff and GPs are really nice. Always get appointment.* Doctors are really good and explain very well. Really happy with all the staff.* The Doctors are always helpful, listen to what you have to say - All the staff are helpful.* Dr is amzing and all staff is great. Thank you very much for all the Services you all have been providing us. Amazing surgery.* With my experience is when ever A Long want to see my GP hence I come to the surgery same day from years. Keep up the good work. Thanks.** This surgery is really good. Me and family really happy with the service we get here. GP is amazing and staff is very helpful.*

ents are happy and satisfied with the care and service provided. We have to keep on doing much better every day to deliver the high quality of care to satisfy patients with care and to the patient's s